



Quality Policy:

Xometry is committed to providing industry-leading customer service, on-time delivery and quality parts, while also providing competitive prices and lead times.

Xometry is committed to improving its operational efficiencies in order to drive long term business sustainability and employee and shareholder satisfaction.

Xometry complies with the ISO 9001, ISO 13485, and SAE INTERNATIONAL AS9100™D Standards.

Quality

Does company have a Quality Assurance Department: Yes No N/A

Does company have a Document Control System: **minimum 5 yrs. retention* Yes No N/A

Does company have in-process Quality Inspection steps in manufacturing: Yes No N/A

**Physical inspection reports can be provided if requested in the customer quote*

Does company have a documented Management Review system: Yes No N/A

Does company have a Corrective Action system in place: Yes No N/A

Does company have a Non-conforming Materials process in place: Yes No N/A

Does company have an internal audit program in place: Yes No N/A

Does company have a material inspection program in place: Yes No N/A

**Xometry does not quote based on customer-provided materials/can provide material certifications if requested at the time of quote*

Does company provide test data, CoCs, 1st articles, or other acceptance verification: Yes No N/A

**If requested at the time of quote*

Does company maintain an approved supplier list, periodically review suppliers: Yes No N/A

**partner shops are vetted and evaluated with each job submitted via a score system and must maintain a minimum score*

Personnel/Environment/Facilities

Does company have an employee training program in place: Yes No N/A

**We are not a traditional, direct manufacturing facility*

Does company keep records of employee training: Yes No N/A

Does company have a tool calibration program in place: Yes No N/A

**Xometry does not provide calibration services but shop tools are calibrated regularly*

Does company keep records of tool calibration: Yes No N/A

Does company have a preventative maintenance program in place: Yes No N/A

**Partner shops are responsible for their own equipment preventive maintenance*

Does company maintain lot traceability throughout the manufacturing process: Yes No N/A

**lot numbering can be requested at the time of quote*



Xometry Quality, Security and Organizational Structure for Vendor/Supplier Onboarding Process

Sales & Customer Service

Does company issue formal quotes for orders: Yes No N/A

Requirements for quoting (Drawing, DHF, IGES, etc.): [STEP](#) | [STP](#) | [SLDPRT](#) | [STL](#) | [DXF](#) | [IPT](#) | [X_B](#) | [X_T](#) | [3MF](#) | [3DXML](#) | [JT](#) | [PRT](#) | [CATPART](#) | [SAT files](#)

Does company require purchase orders? *we make exceptions for credit card purchases Yes No N/A

*Acceptable forms of payment are Purchase order, ACH or check

Does company offer Net 30 terms: STANDARD Yes No N/A

Does company review quotes and Purchase Orders to ensure requirements are met: Yes No N/A

Does company have a formal complaint system in place: Yes No N/A

Does company maintain a formal RMA system: Yes No N/A

Please see the link to our **LEGAL FAQ** page containing our ISO certifications and Terms [Xometry Legal FAQ Page](#) ISO 9001:2015/AS9100/ISO 13485 and ITAR Certified

Calibration Questions: Xometry does not provide calibration services (ISO 17025 related)

NIST Questions, including maintenance logbook, history files, ops procedures and sterilization: Xometry does not provide laboratory services

Org Chart inquiries: Please refer to our SEC filings or Investor Relations page, which includes Code of Conduct, Environmental and Human Rights Policies: [Xometry Investor FAQ](#)

Xometry may qualify under various NAICS codes, main designation is 332710

Company Address: Xometry, Inc. 6116 Executive Blvd. Suite 800 North Bethesda, MD 20852

Key Personnel:

Randy Altschuler, CEO

Mark Kearney, Sr Director, Quality Operations and Regulatory Affairs

Carolyn Webb, Accounting Manager

Please send all initial inquiries through our Customer Support Team and copy your designated Sales Representative support@xometry.com Ph. 240-252-1138

Xometry's quote platform resides on the Amazon Web Service US GovCloud Simple Storage Service

*A more detailed explanation of this information and Quality Manual can be provided if requested and an NDA is executed